

MAY 11, 2023

Comet Bourse 35, rue Saint-Marc 75002 Paris



# THE DEVICE SET UP FOR YOUR GENERAL MEETING

# OUR GENERAL MEETING IS BROADCAST LIVE IN FRENCH AND ENGLISH



Link available on our Edenred.com website

# YOUR DOCUMENTS ARE AVAILABLE ON OUR WEBSITE EDENRED.COM





- The Universal Registration Document
- The Integrated Report



# SUSTAINED, TRANSPARENT SHAREHOLDER DIALOGUE IN 2022

# MEETINGS WITH INSTITUTIONAL SHAREHOLDERS

- More than 990 investors met
- Participation in 11 roadshows and 13 conferences
- Holding of a Capital Markets Day in October 2022 to unveil our strategic plan, Beyond<sub>22,25</sub>

# SPECIAL ATTENTION PAID TO INDIVIDUAL SHAREHOLDERS

In addition to the General Meeting, more than 350 individual shareholders reached in 2022 in many cities in France



 4,600 participants were able to discuss with the Investor Relations team during the Investir day in Paris



Two Shareholders' Newsletters

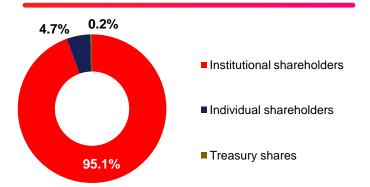


Edenred, winner of the 2022 Special Jury Prize for best shareholder relations (*Le Revenu* newspaper)<sup>1</sup>

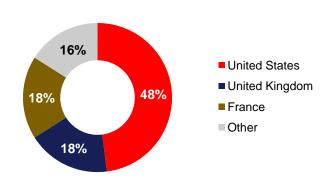


# **OUR SHAREHOLDER BASE IS STRONGLY INTERNATIONAL**

# FREE FLOAT STANDS AT 99.8% INCLUDING 4.7% OF INDIVIDUAL SHAREHOLDERS



# INSTITUTIONAL SHAREHOLDERS ARE MOSTLY US- AND UK-BASED



Main Edenred shareholders	% shareholding	% voting rights
Capital World Investors	10.03%	9.82%
FMR LLC	6.76%	6.62%
Wellington Mgt Group LLP	4.98%	4.87%





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- 1. Edenred, the everyday platform for people at work
- 2. Edenred's vision
- 3. Beyond<sub>22-25</sub>: the new strategic plan driving this vision forward
- 4. A strengthened sustainable development policy
- 5. Edenred teams across 45 countries, the key to success
- 6. 2022, another record year for Edenred
- 7. Governance guarantees the Group's performance
- 8. Auditors' reports
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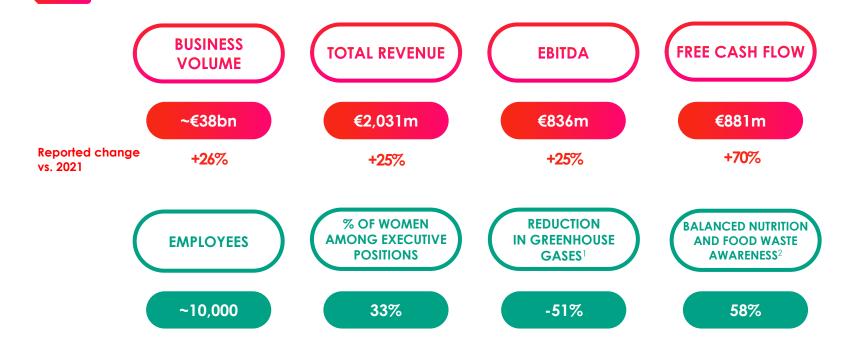
# Edenred, the everyday platform for people at work in...

... employee benefits & engagement

... greener B2B mobility

... B2B payment from invoice to pay

## 2022 EDENRED KEY FIGURES

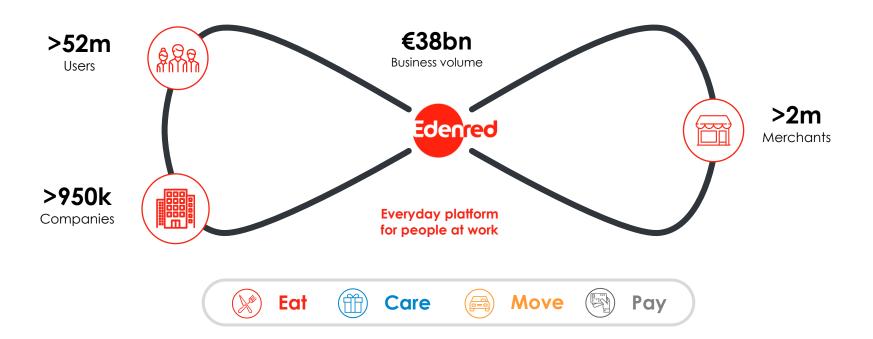




<sup>1.</sup> Greenhouse gases/m² reduction, from scopes 1 & 2, consumption of company facilities, in 2022 vs. 2013

2. Percentage of food users and merchants made aware of balanced nutrition and food

## AN INTERMEDIATION AND ORCHESTRATION PLATFORM...





# ...DRIVING POSITIVE IMPACTS ON ESSENTIAL NEEDS, FOR ALL STAKEHOLDERS

#### For employees

- Purchasing power and well-being
- Simplified mobility experience
- Smoother corporate expense experience

#### For corporate clients

- Employee engagement and payroll efficiency
- Fleet total cost of ownership efficiency
- Process efficiency

#### For partner merchants

- Traffic generator
- Consumer engagement and loyalty

#### For public authorities

- Formalization of the economy and local job creation
- Behavioral incentives (e.g., nutrition, mobility)





**ENRICH CONNECTIONS.** 

FOR GOOD.

## A PORTFOLIO OF 250+ PROGRAMS



#### **Employee Benefits**



#### Fleet & Mobility



#### **Complementary Solutions**







Rewards























Freight payment











100+ programs across 30 countries



90+ programs across 35 countries

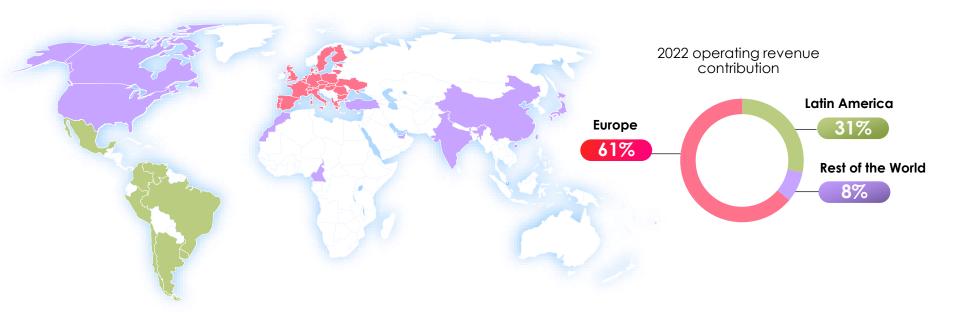


**60+ programs** across 30 countries



- 1. 2022 operating revenue contribution
- 2. Virtual card number

# A GLOBAL PLATFORM, OPERATING IN 45 COUNTRIES







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# **Edenred's vision**

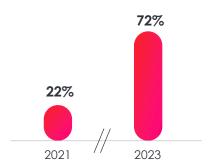
New market paradigm

Edenred platform advantage

## A DEEP WORKING WORLD TRANSFORMATION

# Surging demand for differentiated and customized employee benefits solutions

% of HR managers planning to introduce a differentiated and personalized employee benefits strategy





increase in cross-selling rate<sup>1</sup> in Employee Benefits in 2022





## A NEW ERA OF MOBILITY

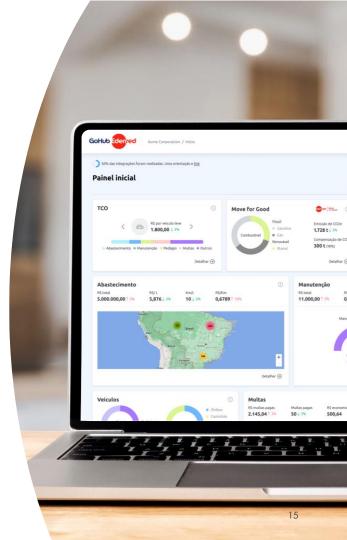
Soaring fleet manager demand for solutions to manage energy mix & automation

Pain-point intensity for fleet managers [1-low; 5-high]



in # of vehicles managed with GoHub in Brazil in Q4 2022 vs. Q3 2022

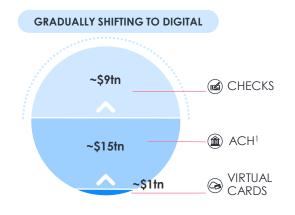




### **NEW PAYMENT EXPERIENCES**

A \$25tn US B2B Payment market...













+38%





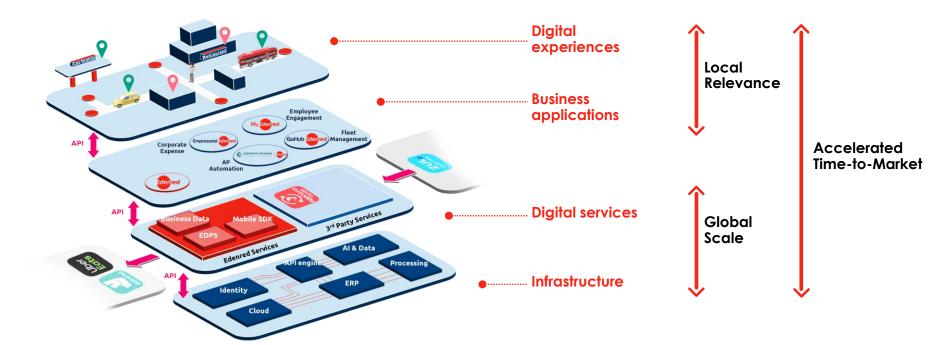


# **Edenred's vision**

New market paradigm

A unique platform

## A PLATFORM COMBINING LOCAL RELEVANCE & GLOBAL SCALE...





# ... CREATING A COMPETITIVE ADVANTAGE FOR EDENRED...

## Edenred platform advantage

Increase Total
Addressable Market



**Enrich business model** 



Accelerate sustainable and profitable growth



**New Beyond services** 

New client segments (e.g., B2B2C)



#### More revenue

- Acquisition
- Engagement
- Monetization

Decreased cost to serve



## ...AND INCREASING BARRIERS TO ENTRY

B2B2C portfolio size



#### **Dealing**

with:

950k+ corporate
clients, 52m+ users
and 2m+ partner
merchants

**Technology** 



#### Investing

in innovation: **€1.9bn** invested since 2016 in technologies; **€385m** in 2022

Customization capabilities



#### Managing

a multi-solutionand multi-localportfolio:250+ programsin 45 countries

Trust and compliance



#### Managing

c. €38bn of business volume on behalf of employees, companies and partner merchants





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To materialize this vision and leverage its platform, Edenred has a strategic plan:

# BEYOND 22-25

# A TARGET OF €5BN IN TOTAL REVENUE BY 2030

**Edenred total revenue** (€bn)





1. At current exchange rates 23

## LEADING TO BIGGER AMBITIONS FOR EDENRED

**Global Performance Ambition** 

MEDIUM-TERM ANNUAL TARGETS (2022-2025)



Increased financial ambition

L/L EBITDA growth	>+12%	vs. >+10% in Next Frontier <sub>19-22</sub>
Annual FCF <sup>1</sup> / EBITDA conversion rate <sup>2</sup>	>70%	vs. >65% in Next Frontier <sub>19-22</sub>



New extra-financial ambition

SBTi<sup>3</sup> Net Zero Carbon by 2050

Scopes 1, 2, 3A (1.5°C trajectory)



- 1. Free Cash Flow
- 2. At constant regulations and methodologies
- 3. Science Based Targets initiative

## STRENGTHENING A LONGSTANDING ESG COMMITMENT





**ideal**progress



**EMPLOYER OF CHOICE** 



**NET ZERO CARBON** BY 2050



**TRUSTWORTHY TECH FOR GOOD** 

40% OF WOMEN AMONG EXECUTIVE **POSITIONS BY 2030** 

SBTi<sup>1</sup> TARGETS IN LINE WITH 1.5°C. **SCENARIO BY 2030** 

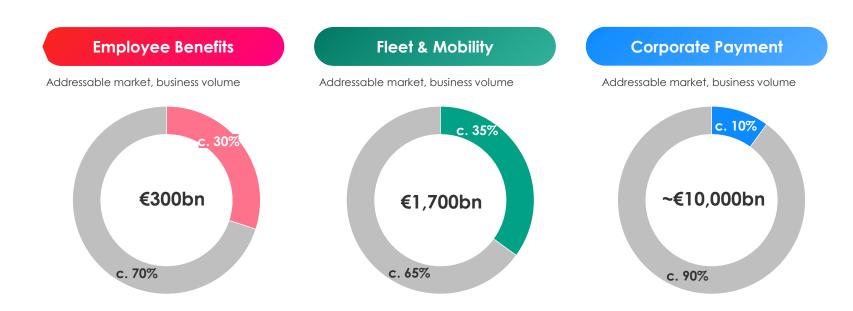
SUSTAINABLE FOOD & MOBILITY **PROMOTION** 

Responsible commitments at company level and through the solutions we offer



1. Science Based Taraets initiative

## **OPERATING ON VASTLY UNDERPENETRATED MARKETS**

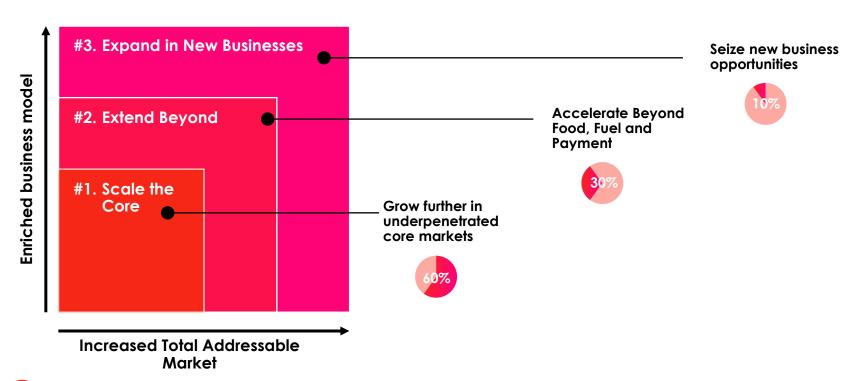








## A STRATEGY BASED ON THREE MAJOR LEVERS ...







# ... CASCADING ACROSS BUSINESS LINES...

**Employee Benefits** 

Fleet & Mobility

**Complementary Solutions** 

Expand

Expand in New Businesses, e.g.,

Rewards and recognition

US employee benefits & engagement

Benefits platform, e.g.,

Beyond New benefits aggregation

From benefits platform to engagement platform

Meal and Food,

e.g.,

Increase

penetration

leadersh

**Expand in New Businesses** 

Fleet management

**Energy** 

**Expand in New Businesses** 

**Extend the Core** 

**Core Market** 

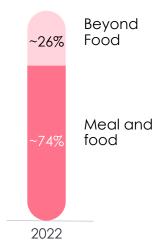


Core

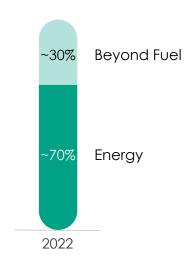
## AN APPROACH ALREADY SUCCESSFULLY IMPLEMENTED

Percentage of 2022 Group operating revenue

#### **Employee Benefits**



### Fleet & Mobility





### FOCUS ON FACE-VALUE INCREASES IN EMPLOYEE BENEFITS



# Actively harnessing the potential for face-value increases

43%

of Edenred Employee Benefits countries saw an increase in maximum legal face value in 2022...

... representing

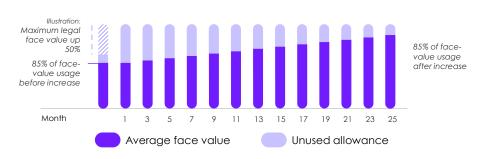
46%

of Employee Benefits operating revenue

#### Usage of face-value increase is progressive

Historical observation

**Average 2-year time horizon** for face-value usage to reach 85% of the new maximum legal face value



Strengthened attractiveness of Edenred solutions with face value increases as a tool for additional employee purchasing power



# EXAMPLE OF GOHUB, A DATA-DRIVEN PLATFORM FOR THE MANAGEMENT OF PROFESSIONAL FLEETS





A single platform to manage all fleet activities and processes

Native integration with F&M solutions' data

External data collected by API<sup>1</sup>



Car washes

**Telematics** 

Costs



~41,000

Vehicles managed via GoHub, 9 months after its launch

(7% of Edenred vehicles in addressable segments)



1. Application Programming Interface

Insurance

# ACCELERATING BEYOND FOOD, FUEL AND PAYMENT STRATEGIES THROUGH TARGETED ACQUISITIONS IN 2022



### **Beyond Food**

### **Beyond Fuel**

## **Beyond Payment**



Expand the range of employee benefits by investing in Betterway, a pioneer in company mobility passes



Accelerate in toll payment solutions with the acquisition of Greenpass in Brazil, a digital solution based on RFID¹ technology



Expand Edenred CSI's offering with the acquisition of IPS, the market leader in supplier invoice automation in the United States



1. RFID: radio frequency identification 32

## EXTENDING SUCCESSFUL MODELS TO NEW GEOGRAPHIES

# Expansion in Taiwan and the rest of Asia



#### Launch of a gift card solution in Taiwan



- Disruption of the €1 billion gift card market in Taiwan
- Innovative and fully digital solution Benefit XPress

From 0% to 11% market share in 3 years







Ambition to expand in India and Japan, a 12x larger addressable market vs. Taiwan







## CAPITALIZING ON KEY ASSETS

Track record & momentum



+90%

EBITDA growth over 2016-2022F



increase in total revenue between 2021 and 2022

**Trust** 

Brand equity of a market leader



of operating revenue generated in geographies where Edenred is #1

**Human** capital



~10.000

highly engaged people



years of cumulative industry experience in the Edenred Executive Committee

90%

Board independence rate: 4 nationalities: 50% women

Growing ecosystem



52m+

users

2m+

merchants

950k+

corporate clients

**Tech** 

€1.9bn

invested since 2016

€385m

invested since 2022

A robust financial position



**S&P Global Ratings** arade1



Net dept/EBITDA ratio



M&A fire power

34

200 1 bn+ transactions/year Data experts

Zoom on following slides



1. Since April 25, 2023

# EXAMPLES OF DATA UTILIZATION – EDENRED, A PARTNER TO MERCHANTS THANKS TO DATA-DRIVEN SOLUTIONS

Illustration: France



### Sushi Shop



- ) 12 countries
- ) 180+ points of sale
- ) #1 sushi brand in France

#### **Principal needs**

- Have a 360° view on Edenred-driven volume
- Develop direct online sales channel
  - New client acquisition
  - Loyalty

## **Customized tracking solutions**

- > Table for monitoring sales, average basket, customer acquisition
- Monitoring point-of-sale performance
- > Understanding new customer acquisition
- Activation of media campaigns







# EXAMPLES OF DATA UTILIZATION – TED, THE VIRTUAL ASSISTANT FOR FLEET MANAGERS

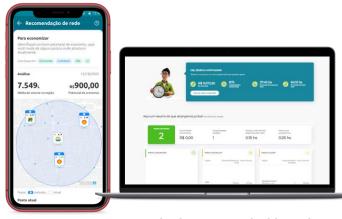
# Ted, the intelligent virtual assistant for fleet managers in Brazil



- **Energy savings** (e.g., consumption, gas station recommendations)
- Fleet control (e.g., expired driver's license, unusual spending)
- Move for Good recommendations



Edenred awarded the Grand Prix de la data in 2023<sup>1</sup>



Driver in-app experience

Fleet manager dashboard





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# BEYOND<sub>22-25</sub>

On the strength of its success Edenred is accelerating on ESG

# ESG HAS BEEN EMBEDDED IN EDENRED'S DNA FOR MORE THAN 10 YEARS

Edenred CSR strategy

A Platform for Good



Improve quality of life

**ideal**planet

Preserve the environment

**ideal**progress

Create value responsibly

Edenred solutions positively impacting user behaviors

Responsible commitments at company level and through the solutions we offer





#### 2022 ROUNDED OUT A SUCCESSFUL ESG CYCLE...

**Key indicators** 

12 out of the 17 UN<sup>4</sup> sustainable development goals covered

<b>DIVERSITY</b> <sup>1</sup> % women	n among executive positions	21%	33%
	yees who received at least 1 training session/year, % of employees to have received CSR training by	78%	86%



2017

2022

people

DIVERSITY <sup>1</sup>	% women among executive positions	21%	33%
TRAINING	% employees who received at least 1 training session/year, with 100% of employees to have received CSR training by 2025	78%	86%
SOLIDARITY	Number of days of volunteering	586	2,347





CLIMATE CHANGE <sup>1</sup>	% reduction in GHG intensity <sup>2</sup> vs. 2013 (greenhouse gas emissions/m²), from Scope 1 & 2 point sources	-18%	-51%
ECO-SERVICES	Number of environmentally friendly services	9	30
ECO-DESIGNED SOLUTIONS	% eco-designed/recycled solutions and net-zero paper since 2021	27%	33%





SUSTAINABLE FOOD <sup>1</sup>	% food users & merchants made aware of balanced nutrition and food waste	29%	58%
ETHICS	% employees having acknowledged the ethics charter	83%	100%
DATA PROTECTION	% subsidiaries under common standard of compliance & employees made aware of personal data issues	European subsidiaries	100%
QUALITY	% headcount covered by quality certification <sup>3</sup>	39%	58%











KPI included in criteria to calculate interest rate of syndicated credit facility
 Targets calculated using the Science Based Targets initiative methodology, pathway for 2°C scenario
 Quality management certifications such as ISO 9001

<sup>4.</sup> United Nations

## ... REWARDED WITH INCLUSION IN THE CAC 40 ESG...





joined the CAC 40 ESG index in September 2022

#### ....AND RECOGNITION FROM MAJOR ORGANIZATIONS

#### Edenred recognized by ESG rating agencies

#### **Edenred rewarded with local awards**

S&P Global



+2 pts vs. 2021



Member of the Sustainability Yearbook





vs. C in 2021





vs. B- in 2021





Among the leaders in the industry













Prize in the ESG category













**Top Employer 2022** 



# IN 2022, EDENRED SET OUT ITS ESG COMMITMENTS FOR THE UPCOMING 2023-2030 CYCLE





**EMPLOYER OF CHOICE** 

**ideal**planet



NET ZERO CARBON BY 2050 **ideal**progress



TRUSTWORTHY
TECH FOR GOOD

Responsible commitments at company level and through the solutions we offer



# A strong commitment to the climate

#### COMMITTED TO ACHIEVING NET ZERO CARBON BY 2050



2022-2024 2030 2050

#### SBTi<sup>1</sup> TARGETS

In line with 1.5°C scenario



**-15% on full scope** (scopes 1, 2 & 3A) at current methodologies and scope vs. baseline

Support the transformation of the sector by promoting **SBTi**<sup>1</sup> **to our main suppliers** 

#### **NET ZERO CARBON**

In addition to reducing its carbon emissions, Edenred

- Supports the transition of its partners' ecosystems
- Finances projects to sequestrate carbon

Edenred has joined the 5,000 most committed companies on climate worldwide

(committed to Science Based Targets)



1. Science Based Targets initiative 45

# FURTHER EMBODYING EDENRED'S LONGSTANDING ESG COMMITMENTS

## Becoming a TCFD<sup>1</sup> supporter

- Formally expressing Edenred's support for the TCFD reporting framework, and its recommended disclosures
- Strengthening Group information on climate-related financial risks and opportunities
- Complementary to Edenred's commitment to achieve SBTi<sup>2</sup> net zero carbon by 2050

Edenred has joined the 4,000 companies and institutions worldwide to have publicly declared support for the TCFD and its recommendations







## STRENGTHENING THE POSITIVE IMPACT ON EMPLOYEES







#### A TRUSTWORTHY & ENGAGED TECH FOR GOOD



#### Our engagement with our B2B clients

# Promote sustainable food & mobility thanks to our solutions & network

% of food users & merchants made aware of balanced nutrition and food waste

% of distribution points offering alternative mobility solutions (such as electric charging, bioethanol)

2022

58%\*



2030 targets





#### Our fundamentals

#### **Client satisfaction**

A quality management system (ISO 9001 or external equivalent)

#### **Ethics & Compliance**

All employees & outsourcing companies acknowledged the ethics charter

#### IT security

External certification (of business volume processed)

# A look back over a flagship program for 2022

**Move for Good** 

# A PROGRAM FOR THE PLANET AROUND FOUR PILLARS...

Raise Awareness

Foster a culture that promotes greener transportation and mobility

2 Reduce & Avoid

Support Edenred customers transitioning to sustainable mobility

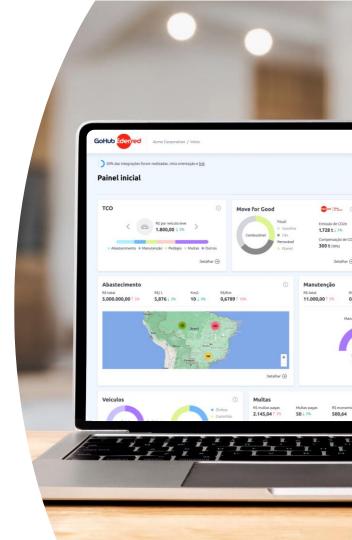
3 Offset

**Offset** the remaining greenhouse gas (GHG) emissions of Edenred customers

4 Preserve

**Support biodiversity** conservation and restoration of degraded ecosystems





#### ... CAPITALIZING ON EDENRED'S STRENGTHS

# Solutions based on data and embedded artificial intelligence

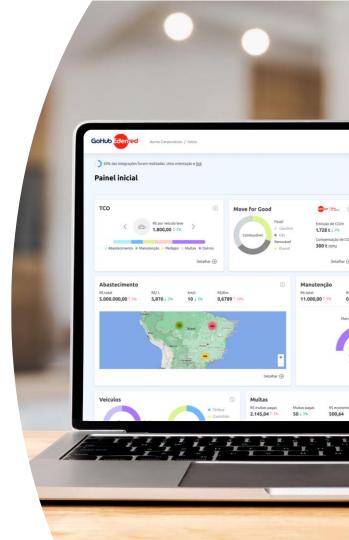
**GoHub** gives fleet managers a 360° view of GHG<sup>1</sup> emissions

**MaaS** (Mobility as a Service) solutions developed to plan routes that minimize GHG<sup>1</sup> emissions

# Edenred supports its clients in their energy transition

A potential of ~3m vehicles managed by Edenred







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## 10,000 EMPLOYEES FROM DIVERSE BACKGROUNDS













nationalities



# A CORPORATE CULTURE BASED ON 5 VALUES, REFLECTING EDENRED'S PURPOSE

**Values** 

**Purpose** 

- Passion for customers
- Respect
- Imagination
- Simplicity
- Entrepreneurial spirit

**ENRICH CONNECTIONS.** 

FOR GOOD.





## DIVERSITY AND INCLUSION, DRIVERS OF WELL-BEING AT EDENRED

#### DISABILITY INCLUSION





**Establishment of an internal training school at Edenred Brazil**, promoting inclusion and skills development for people with disabilities



*iEN EDENRED PUEDO SER YO!* 







Getting the "Great Place to Work LGBT" Equity Label in Mexico for the fourth consecutive year



#### FOCUS ON GENDER DIVERSITY: EXAMPLES OF INITIATIVES

Recruitment



At least one candidate from the underrepresented gender must be on the shortlist of candidates

With equal skills, the less represented gender is privileged

**Retention & Promotion** 



Internal mentoring program

Reinforcement of our talent management policy

**Awareness** 



Two dedicated bodies to manage the topic of Diversity and Inclusion

A mandatory training module on our e-learning platform EDU Gender balance in governing bodies<sup>1</sup>



2017:



2022:



2030 target: 40%



1. Top 400



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#### **2022: ANOTHER RECORD YEAR**

TOTAL REVENUE

**EBITDA** 

FREE CASH FLOW NET PROFIT, GROUP SHARE

€2,031m

€836m

€881m

€386m

+24.8%

Reported change vs. 2021

**+24.9**%

Reported change vs. 2021

**+70**.1%

Reported change vs. 2021

+23.3%

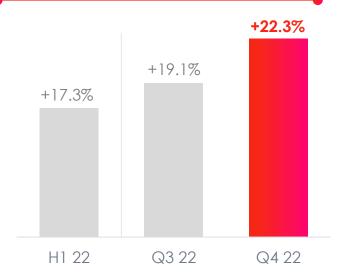
Reported change vs. 2021



# A strong commercial dynamic which translates into double-digit organic growth across the board

#### **RECORD OPERATING REVENUE GROWTH IN 2022**

# +19.2% L/L growth in FY 2022 operating revenue



Like-for-like operating revenue growth vs. 2021

- Departing revenue at €1,944m in 2022
- Marked acceleration in Q4 driven by sound execution of end-of-year campaigns and continued success of Beyond strategy

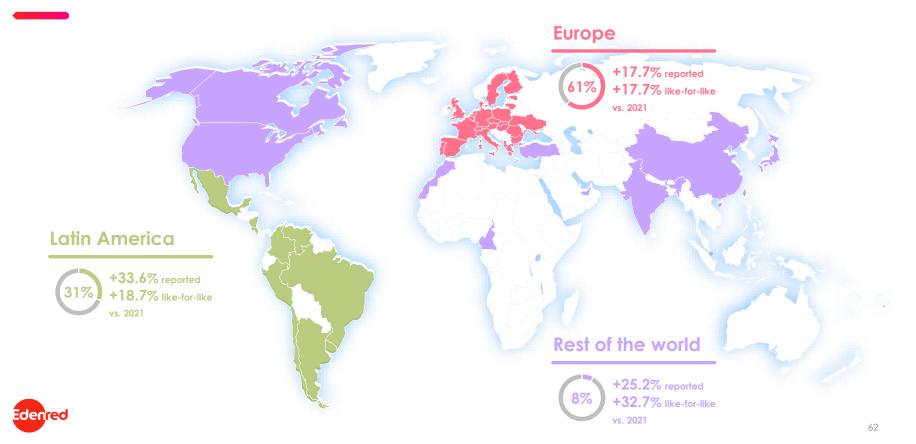


#### ROBUST DOUBLE-DIGIT GROWTH IN ALL BUSINESS LINES...

**Complementary Solutions Employee Benefits** Fleet & Mobility Corporate Payment Services % of 2022 Group 59% 28% 13% Incentive & Rewards operating revenue Public Social Programs €1,152m €539m €253m 2022 reported operating revenue +19.9% +30.2% +21.6% growth vs. 2021 2022 like-for-like operating +17.8% +23.5% +16.9% revenue growth vs. 2021

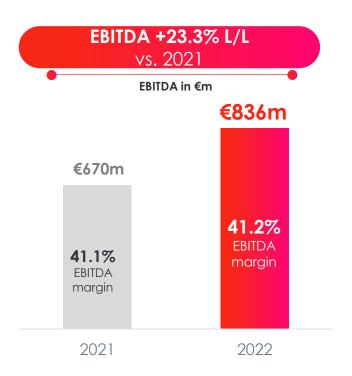


## ... AND IN ALL GEOGRAPHIES



Top-line growth drove further increase in profitability

## RECORD-HIGH EBITDA, IN THE UPPER END OF THE GUIDANCE



- **EBITDA at €836m**, in the upper end of the €810m to €840m target range<sup>1</sup>
- Increase of 24.9% as reported
- Margin up 69 bps L/L and acceleration in technology investments



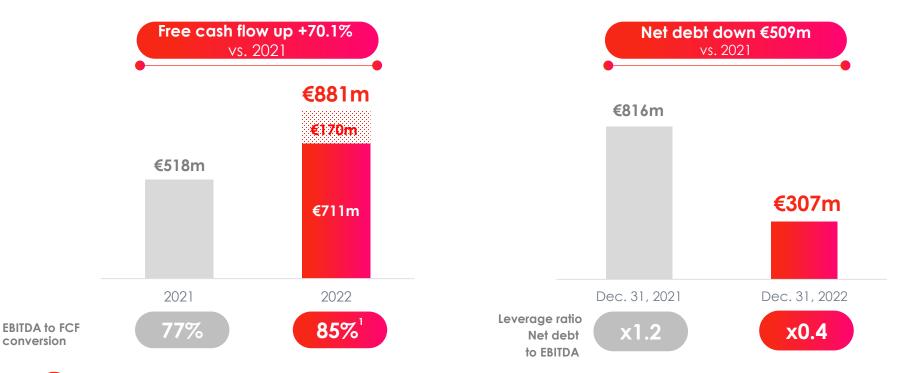
## SIGNIFICANT INCREASE IN NET PROFIT, GROUP SHARE

In € millions	2022	2021	Reported change
EBITDA	836	670	+24.9%
Net profit, Group share	386	313	+23.3%
<b>EPS, Group share</b> (in €)	1.55	1.26	+23.0%



## Record cash generation

#### RECORD FREE CASH FLOW LEADING TO UNLEVERAGED PROFILE



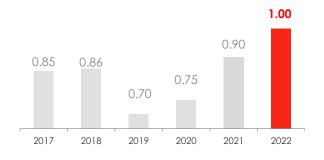


#### CAPITAL ALLOCATION

#### Proposed 2022 dividend<sup>1</sup>



# in line with the Group's progressive dividend policy



#### **Balanced capital deployment**

- Consistent capex policy to further drive innovation and sales
  - Capex = 7-8% of Total Revenue
- Acquisitive in all 3 business lines
  - €2bn+ in M&A fire power given current leverage and cash generation
  - Stringent financial and strategic discipline governing investment decisions
- 3 A policy of gradual increases in the dividend...
- ... with the objective of maintaining a "Strong investment" grade rating from S&P



#### **VALUE SHARING IN 2022**

## **Shareholders** and lenders

€237m in 2022 +€43m vs. 2021

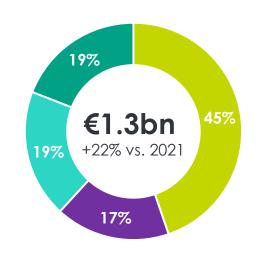
Dividends, cost of net debt

## Civil society

(States, local authorities, communities)

€249m in 2022

Various taxes and levies, donations to **NGOs** 



## **Employees**

(wages and social costs)

€560m in 2022

Average wage increases at Edenred in 2022





+11%

## Development Capex

(innovation, acquisitions)

€211m in 2022 +€31m vs. 2021



62% of value created for our employees and investments

# Q1 2023 revenue

#### STARTING 2023 WITH STRONG GROWTH ACROSS THE BOARD



- **Excellent start to the year, as Edenred fully benefits from the platform advantage,** driving
  operating revenue up +20.4% like-for-like
- Strong commercial momentum on both core offers and Beyond solutions, enhanced by continued attractiveness of Edenred offer



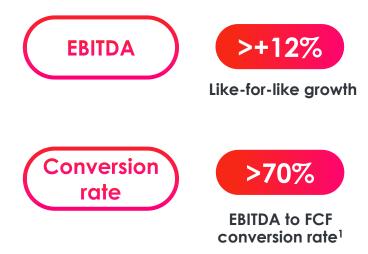
# EDENRED IS IDEALLY POSITIONED TO CAPTURE GROWTH OPPORTUNITIES

- Edenred is leveraging its unique digital platform to deliver sustainable and profitable growth
- In a context strengthening the attractiveness of its solutions, **Edenred is further** penetrating its core markets
- Extending its portfolio of solutions, **Edenred is taking advantage of new growth** opportunities
- Further deploying its Beyond $_{22-25}$  strategy, **Edenred will maintain a sustained pace** of growth in all regions and business lines in 2023



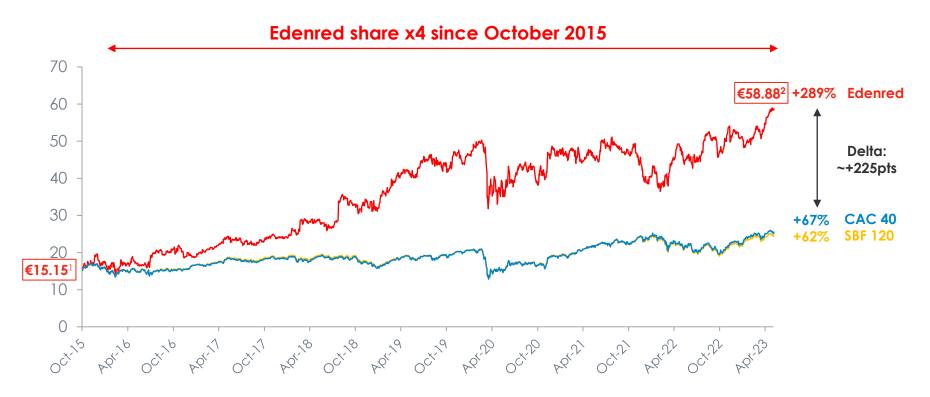
# CONTINUED PROFITABLE AND SUSTAINABLE GROWTH IN 2023 AND BEYOND

Beyond<sub>22-25</sub> targets confirmed for 2023





# **EDENRED SHARE PRICE SINCE OCTOBER 1, 2015**





# **SHARE PRICE CHANGE SINCE JANUARY 1, 2022**





<sup>1.</sup> Edenred stock price on December 31, 2021



# CONTENTS

- 1. Edenred, the everyday platform for people at work
- Edenred's vision
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- 4. A strengthened sustainable development policy
- 5. Edenred teams across 45 countries, the key to success
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# **Board of Directors**



**Bertrand Dumazy** 

Chairman and Chief Executive Officer

# CORPORATE GOVERNANCE PRINCIPLES IN COMPLIANCE WITH THE AFEP-MEDEF CODE

### **Current Board practices**

- Board of Directors (12 members)
- ▶ 80%¹ independent directors
- ▶ 50%¹ women
- Chairman and Chief Executive Officer
- Lead Independent Director –
   Vice-Chairman of the Board of Directors
- 4-year terms of office

#### Governance structure

- 3 committees to prepare the Board of Directors' decisions:
  - Audit and Risks Committee
  - Compensation, Appointments and CSR Committee
  - Commitments Committee



# **COMPOSITION OF THE BOARD OF DIRECTORS**

## 80% OF MEMBERS ARE QUALIFIED AS INDEPENDENT DIRECTORS\*



Sylvia
Coutinho\*
Country Head of UBS Group Brazil



Dominique
D'Hinnin\*
Lead Independent Director and
Vice-Chairman of the Board of Directors



Bertrand
Dumazy
Chairman and Chief Executive
Officer of Edenred



Angeles
Garcia-Poveda\*
Chairman of Legrand SA



Maëlle
Gavet\*
Chief Executive Officer of
Techstars



Graziella
Gavezotti
Employee-representative
director



Françoise Gri Director of companies



Jean-Bernard Hamel Employee-representative director



Jean-Romain
Lhomme\*
Founder and director of
Lake Partners Ltd.



Monica Mondardini\* Chief Executive Officer of CIR S.p.A.



Bernardo Sanchez Incera\* Chairman of Coface SA

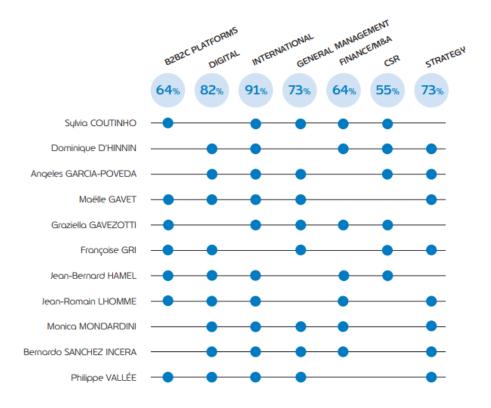


Philippe
Vallée\*
Executive Vice-President, Digital Identity and Security of Thales



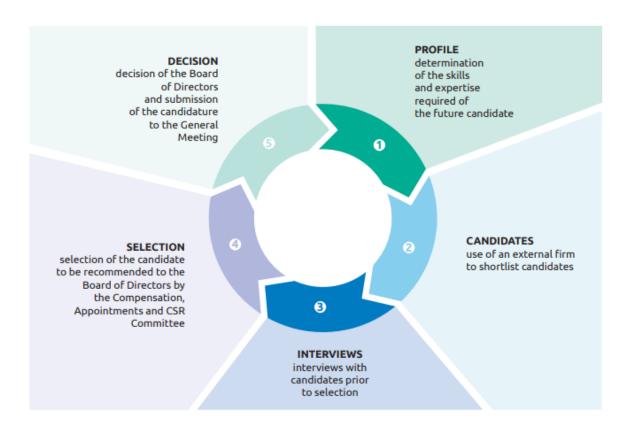
# DIRECTOR SKILLS MATRIX (EXCLUDING THE CHAIRMAN & CEO)

# A COMBINATION COVERING ALL THE GROUP'S BUSINESS ACTIVITIES





# **SELECTION PROCESS FOR DIRECTORS**





## APPOINTMENT OF EMPLOYEE-REPRESENTATIVE DIRECTORS

- The Board of Directors includes two employee-representative directors (Article L.225-27-1 of the French Commercial Code)
- Employee-representative directors are appointed by Edenred's Social and Economic Council
- This method of appointment ensures proper representation of the Company's employees



### GENDER BALANCE AND DIVERSITY

#### On the Board of Directors

The Board of Directors comprises five women and five men – i.e., 50% women<sup>1</sup>

### Within management bodies

- Within the Group, there are 51% women and 49% men
- Within the management bodies, the proportion of women was 33% in 2022, versus 21% in 2017
- The Edenred group's policy on gender diversity in management bodies is presented on pages 302-303 of the 2022 URD



### MATTERS ADDRESSED BY THE BOARD IN 2022

### **Recurring matters**

- Approval of the publication of the 2022 full-year and interim financial statements, 2023 budget
- Group's strategic goals
- Management and analysis of risks and opportunities
- Resolutions proposed to the Combined General Meeting
- Monitoring of shareholder structure
- Monitoring of the implementation of the "People, Planet, Progress" CSR policy
- Compensation of corporate officers and longterm incentive plan for managers
- Annual assessment<sup>1</sup> of the practices of the Board and Board Committees

# Specific matters addressed in 2022

- New Beyond<sub>22-25</sub> strategic plan and Capital Markets Day
- 2050 net zero carbon target
- New CSR double materiality matrix and new key indicators of the CSR plan
- Cybersecurity
- Acquisition of Greenpass (Brazil)
- Monitoring of the Covid-19 health crisis, by geographic region



# **COMMUNICATION** BETWEEN THE BOARD OF DIRECTORS AND THE EXECUTIVE COMMITTEE

### Extensive, ongoing dialogue...

- Extensive, ongoing dialogue between the members of the Group's Executive Committee and Board of Directors:
  - at the Board of Directors' annual strategic seminar
  - at each Board of Directors meeting on current issues
  - prior to each Board Committee meeting on technical topics

### ...integrated into the Group's processes

- An onboarding process for directors set up with the members of the Executive Committee
- A high level of satisfaction with Executive Committee participation reported in the Board's annual assessment



## INFORMATION ON EXECUTIVE SUCCESSION PLANNING

### A far-reaching, regular process...

- Succession plans reviewed annually by the Compensation, Appointments and CSR Committee and the Board of Directors
- Monitoring of 375 key Group managers
- Specific focus on succession plans for members of the Executive Committee

### ...to address any eventuality

- Specific review of the Chairman and CEO's succession plan by the Compensation, Appointments and CSR Committee and the Board of Directors
- Distinction made between renewals and vacancies
- Additional information is available on page 299 of the 2022 URD



### ASSESSMENT OF THE BOARD'S PRACTICES AND PROCEDURES

### Methodology

- A self-assessment once a year and a formal assessment assisted by an external consulting firm every 3 years
- Conducted by a leading outside firm in 2022
- Based on one-on-one interviews with each director and a specific questionnaire compliant with the recommendations of the AFEP-MEDEF Code and approved by the Chairman of the Compensation, Appointments and CSR Committee

### Main findings

- Very satisfactory scores that highlight in particular:
  - practices deemed to be effective and to reflect the Board's strength and commitment
  - the diversity and quality of the Board's composition
  - a widely shared culture of professionalism, efficiency and dynamism
  - strong ability to make decisions based on quality documentation
- Identified areas of improvement:
  - improve the training of directors (for example on CSR)
  - have more scheduled time for presentation and discussion on innovation
  - further increase contact with operations and products teams through strategic meetings



## THE 3 COMMITTEES OF THE BOARD OF DIRECTORS

### Audit and Risks Committee



Bernardo Sanchez Incera

Chairman



Dominique D'Hinnin



Monica Mondardini



Graziella Gavezotti<sup>1</sup>

# Compensation, Appointments and CSR Committee



Dominique D'Hinnin

Chairman



Sylvia Coutinho



Angeles Garcia-Poveda

# Commitments Committee



Jean-Romain Lhomme

Chairman



Maëlle Jean-Bernard Gavet Hamel<sup>1</sup>



Philippe Vallée



Françoise Gri



# **Audit and Risks Committee**



Bernardo Sanchez Incera

Chairman of the Audit and Risks Committee



Bernardo Sanchez Incera



Dominique D'Hinnin



Monica Mondardini



Graziella Gavezotti<sup>1</sup>

PROPORTION OF INDEPENDENT DIRECTORS

NUMBER OF MEETINGS IN 2022 ATTENDANCE RATE IN 2022

100%2

4

94%

<sup>.</sup> Employee-representative director

<sup>2.</sup> The employee-representative director is not taken into account for this calculation, in accordance with the AFEP-MEDEF Code

### **DUTIES AND WORK OF THE COMMITTEE IN 2022**

#### AN EFFECTIVE RISK MANAGEMENT SYSTEM REVIEWED ANNUALLY

### **Main duties**

- Ensuring that the accounting policies are appropriate and applied consistently
- Monitoring the process for the preparation of financial information
- Checking that internal reporting and control procedures provide adequate assurance concerning the reliability and completeness of financial information
- Controlling Group risk exposure and the quality of internal controls

#### Main work in 2022

- Review of the full-year parent company financial statements, the consolidated full-year and interim financial statements and the annual budget
- Review of the financial communication processes
- Internal audit and control work
- Review of legal and tax risks and compliance and cybersecurity issues
- Risk mapping, including CSR risks, together with the Compensation, Appointments and CSR Committee, and follow-up of remedial action
- Work on personal data protection
- Monitoring and updating of the Group's anticorruption policy and monitoring of the antimoney laundering policy and whistleblowing system



# PRESENTATION OF THE ETHICS, COMPLIANCE AND INTERNAL CONTROL SYSTEM

#### Monitored risks and associated action plans

- Updated risk map and action plans
- Internal control system

# Training for all employees on key compliance issues

Diversity, personal data protection, anti-money laundering, competition law, anti-corruption, Charter of Ethics

#### Particular attention paid to CSR risks and their inclusion in the risk map

- Adaptation of operations to the effects of global warming
- Reduction of greenhouse gas emissions
- Consideration of transition risks related to climate change

# Identifying and combating fraud in the context of increasing digitalization

- Monitoring, awareness and sharing of best practices
- Access management (digital and physical), implementation of authentication solutions
- Updating of procedures
- Implementation of a real-time transaction monitoring tool



# Compensation, Appointments and CSR Committee



# **Dominique D'Hinnin**

Lead Independent Director and Vice-Chairman of the Board of Directors

Chairman of the Compensation, Appointments and CSR Committee



Dominique D'Hinnin



Sylvia Coutinho



Angeles Garcia-Poveda

PROPORTION OF INDEPENDENT DIRECTORS

100%

NUMBER OF MEETINGS IN 2022

4

ATTENDANCE RATE IN 2022

100%

# **DUTIES AND WORK OF THE COMMITTEE IN 2022**

#### Main duties

- Preparing the Board's decisions regarding changes in the composition of the Company's management bodies
- Preparing the Board of Directors' decisions concerning the Chairman and Chief Executive Officer's compensation and implementation of the incentive plan for executives
- Preparing succession plans
- Examining the Group's CSR strategy, commitments and orientations and advising the Board of Directors in this regard

#### Main work in 2022

- Review of the composition of the Board: independence, gender balance, composition of the committees and members' required expertise (particularly in CSR)
- Work on the Group's People, Planet, Progress CSR policy, the talent management policy and diversity in management bodies
- Review of non-financial ratings (including CAC 40 ESG, S&P, MSCI, DJSI and Moody's)
- Work on the 2050 net zero carbon target
- Proposed breakdown of directors' compensation for the 2021 financial year
- Performance share allocation policy
- Proposals related to the determination of the Chairman and CEO's compensation
- Review of succession plans for Executive Management and senior executives



# COMPENSATION POLICY FOR THE CHAIRMAN AND CEO (1/2)

EX ANTE VOTE (4<sup>TH</sup> RESOLUTION – PAGES 308-315 OF THE 2022 URD)



## Continuity

A compensation structure based on the same components since 2015<sup>1</sup>



### Compliance

Compensation in line with:

- legal and regulatory provisions and AFEP-MEDEF Code recommendations
- the Company's interest, because it is both useful and appropriate, considering the challenges associated with the Beyond<sub>22-25</sub> strategic plan



### Comparability

Compensation assessed against a peer group of comparable companies<sup>2</sup>



#### **Performance**

79% of target total compensation linked to performance



<sup>1.</sup> Date Bertrand Dumazy first appointed

<sup>2.</sup> The companies selected in the CAC Next 20 index for the peer group are: Accor, Arkema, Bureau Veritas, Eiffage, Eurofins Scientific SE, Faurecia, Gecina, Getlink SE, Klépierre, Orpea, Sartorius Stedim Biotech, Scor SE, Sodexo, Solvay SA, Suez, Ubisoft Entertainment and Valeo

# COMPENSATION POLICY FOR THE CHAIRMAN AND CEO (2/2) EX ANTE VOTE (4<sup>TH</sup> RESOLUTION – PAGES 308-315 OF THE 2022 URD)

# Gross annual fixed compensation

€1,030,000

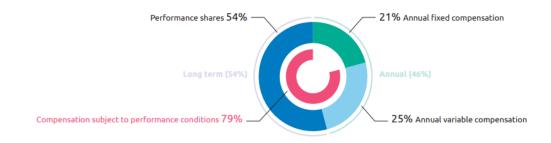
# Gross annual variable compensation

120% of fixed compensation as the target (maximum of 180% in the event of outperformance)

# Long-term compensation

Free allocation of performance shares (up to 120% of fixed and target variable compensation)

#### TARGET COMPENSATION STRUCTURE



79%
Iinked to Edenred's performance
54%
Iinked to Edenred's long-term performance



### BERTRAND DUMAZY'S COMPENSATION FOR 2022

# EX POST VOTE (8<sup>TH</sup> RESOLUTION – PAGES 324-327 OF THE 2022 URD)

# Gross annual fixed compensation

€980.000

# Gross annual variable compensation

€1.764.000

# Long-term compensation

59,370 shares valued at €2,178,000<sup>1</sup>

#### STRUCTURE OF COMPENSATION



Compensation in line with the compensation policy approved by the General Meeting in 2022



# ALIGNING THE CHAIRMAN AND CEO'S COMPENSATION WITH EMPLOYEE COMPENSATION AND EDENRED'S PERFORMANCE

**Scope: Edenred SE** 

Ratio of Chairman and Chief Executive Officer's compensation to mean employee compensation

**Scope: Edenred in France** 

Ratio of Chairman and Chief Executive Officer's compensation to mean employee compensation

2018	2022	Change
29	31	$\rightarrow$
67	64	$\rightarrow$

**Change in EBITDA** 

Change in the annual fixed and variable compensation of the Chairman and CEO





# **COMPENSATION OF DIRECTORS** *EX POST* AND *EX ANTE* VOTES

# Compensation policy unchanged versus 2022

#### Ex ante vote

(5<sup>th</sup> resolution – pages 308-310 of the 2022 URD)

Principles compliant with the recommendations of the AFEP-MEDEF Code and identical to the compensation policy approved by the General Meeting in May 2022

- Variable portion (the largest part of compensation) that takes directors' attendance into account
- Additional amount allocated to members of the Board Committees
- Amount that reflects the level of responsibility assumed and time spent in the role of director
- Proposal to increase the annual aggregate fixed amount to €840,000

### 2022 compensation

#### Ex post vote

(7<sup>th</sup> resolution – pages 316-317 of the 2022 URD)

Compensation in line with the compensation policy approved by the General Meeting in 2022

- Aggregate fixed amount of €800,000
- Chairman and CEO not compensated for director duties

Total amount awarded for the 2022 financial year

€799,950





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# **Deloitte.**



# **Auditors' reports**

Year-ended December 31, 2022

Pierre Jouanne

Annual Shareholders' Meeting – May 11, 2023



# Auditors' reports

# 3

### Opinion on the 2022 Statutory and Consolidated financial statements

Resolutions 1 & 2

- In our opinion, the consolidated financial statements give a true and fair view of the results of operations of its financial position and of its assets and liabilities as of December 31, 2022
- Consolidated accounts: 3 Key Audit Matters
  - Valuation of goodwill and intangible assets
  - Recognition of the liability relating to service vouchers in circulation funds to be redeemed
  - Valuation for provisions relating to litigations, claims and tax risks
- Point of attention: presentation of the consolidated financial statements according to the European single electronic format, « ESEF »
  - The presentation of the consolidated financial statements included in the annual financial report complies, in all material, respects with the European single electronic format
- Annual statutory accounts of Edenred SE: 1 Key Audit Matter
  - Valuation of shares and loans and advances to subsidiaries

# Auditors' reports Other reports & certificates



Resolutions 9 and 11

- Special Auditors' report on the related-party agreements Resolution 9
  - We have not been notified of any agreements authorized during the year ended December 31, 2022 to be submitted to the Annual General Meeting or any agreements previously approved by the Annual General Meeting whose implementation continued during the year ended December 31, 2022
- Auditors' report on the free allocation of existing shares or shares to be issued Resolution 11
  - We have no matters to report as to the information provided in the board of directors' report relating to the proposed free allocation of shares
- Other certificates and report non submitted to the shareholders' vote
  - Certificates related to the best salaries and the sponsorship expenses
  - Report of the 'Organisme Tiers Indépendant' on the CSR information



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# **QUESTIONS & ANSWERS**



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# Presentation of and voting on the proposed resolutions



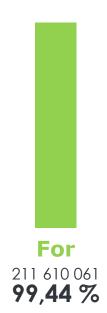
Philippe Relland-Bernard

Secretary of the meeting

Executive Vice President, Legal and Regulatory Affairs

## APPROVAL OF THE COMPANY'S FINANCIAL STATEMENTS FOR THE FINANCIAL YEAR ENDED DECEMBER 31, 2022

1



Against
1 198 327
0,56 %

**Abst.** 1 020 529

Dont V.P.C.

**P**our 211 528 628

Contre 1 198 296

Abstention 1 020 527



#### **2ND RESOLUTION**

## APPROVAL OF THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE FINANCIAL YEAR ENDED DECEMBER 31, 2022

2



**Against** 1 078 323 **0,50 %** 

**Abst.** 206 064

Dont V.P.C.

**P**our 212 464 960

Contre 1 078 182

Abstention 204 309



#### 3RD RESOLUTION

## APPROPRIATION OF PROFIT FOR THE FINANCIAL YEAR ENDED DECEMBER 31, 2022 AND SETTING OF THE DIVIDEND

3



Against 311 960 **0,15 %** 

**Abst.** 4 857

Dont V.P.C.

**P**our 213 436 425

**C**ontre 309 713

Abstention 1 313



## APPROVAL OF THE COMPENSATION POLICY FOR THE CHAIRMAN AND CHIEF EXECUTIVE OFFICER

4





**Abst.** 16 607

Dont V.P.C.

**P**our 169 816 286

Contre 43 666 718

Abstention 15 998



#### **5TH RESOLUTION**

# APPROVAL OF THE COMPENSATION POLICY FOR THE MEMBERS OF THE BOARD OF DIRECTORS (EXCLUDING THE CHAIRMAN AND CEO)





Against
170 716
0,08 %

**Abst.** 33 225

Dont V.P.C.

**P**our 213 290 593

**C**ontre 165 806

Abstention 14 144



#### **6TH RESOLUTION**

## APPROVAL OF THE ANNUAL AGGREGATE FIXED AMOUNT ALLOCATED TO DIRECTORS AS COMPENSATION FOR THEIR DUTIES





**Against** 334 273 **0,16 %** 

**Abst.** 33 881

Dont V.P.C.

**P**our 213 123 720

**C**ontre 331 078

Abstention 15 745



APPROVAL OF THE REPORT ON CORPORATE OFFICERS' 2022 COMPENSATION (GLOBAL EX POST)

7



Against 15 971 124 7,48 %

**Abst.** 18 299

Dont V.P.C.

**P**our 197 487 995

Contre 15 968 518

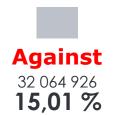
Abstention 14 030



# APPROVAL OF THE 2022 COMPENSATION COMPONENTS FOR BERTRAND DUMAZY (SPECIFIC EX POST)

8





**Abst.** 22 073

#### Dont V.P.C.

**P**our 181 420 635

Contre 32 062 204

Abstention 16 163



## APPROVAL OF THE STATUTORY AUDITORS' SPECIAL REPORT ON RELATED-PARTY AGREEMENTS

9



39 142 **0,02 %** 

**Abst.** 3 261

Dont V.P.C.

**P**our 213 706 804

**C**ontre 38 991

Abstention 1 656

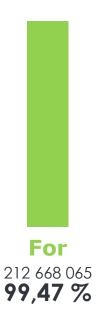
Adoptée



#### **10TH RESOLUTION**

## AUTHORIZATION GRANTED TO THE BOARD OF DIRECTORS TO TRADE IN THE COMPANY'S SHARES

10



Against
1 123 742
0,53 %

**Abst.** 38 569

Dont V.P.C.

**P**our 212 587 750

Contre 1 121 284

Abstention 38 417



AUTHORIZATION GRANTED TO THE BOARD OF DIRECTORS TO PROCEED WITH THE FREE ALLOCATION OF PERFORMANCE SHARES, WITHOUT PRE-EMPTIVE SUBSCRIPTION RIGHTS







**Abst.** 4 570 306

Dont V.P.C.

**P**our 191 675 845

Contre 17 516 251

Abstention 4 555 355



## 12

#### POWERS TO CARRY OUT FORMALITIES



**Against** 5 926 **<0,01 %** 

**Abst.** 764

Dont V.P.C.

**P**our 213 740 902

**C**ontre 5 785

Abstention 764



# enrich connections. For good.